



40/42 Friars Walk
Lewes
East Sussex
BN7 2XW

foi@secamb.nhs.uk

30th September 2016

Email:

Dear

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/16/09/25.

You requested the following information:

• In 2015/16 how many requests were made by the police or fire (breakdown of total requests for each service) for an ambulance to attend?

Please see the attached spreadsheets for Police and Fire responses.

If possible, please provide the following breakdown of these results:

- What type of vehicle made the initial response (solo responder or dual-staffed ambulance) and of those responded to by an solo responder, what number required subsequent backup from a dual-staffed ambulance?

I regret to advise that we cannot provide this information as requested on the grounds of the exemption contained within s.12 of the FOIA. To retrieve the information would exceed the appropriate limit of 18 hours, when added to the time spent on responding to the rest of this request, as set down in the guidance on the application of the Freedom of Information and Data Protection (Appropriate Limit and Fees).

- How many patients were subsequently transported to hospital vs those discharged on scene?

Please see the tab titled 'responses and transports' on the attached spreadsheet relating to Police responses.

Please see the tab titled 'responses and transports' on the attached spreadsheet relating to Fire responses.

- How were the calls graded (R1, R2, G1, G2 etc) and how many responses were made within the target response time?

Please see the tab titled 'performance' on the attached spreadsheet relating to Police responses.
Please see the tab titled 'performance' on the attached spreadsheet relating to Fire responses.

- What was the average response time for each call category?

Please see the tab titled 'average response' on the attached spreadsheet relating to Police responses.

Please see the tab titled 'average response' on the attached spreadsheet relating to Fire responses.

- How many calls were subsequently cancelled by the police (as in response no longer required) prior to an ambulance resource arriving on scene?

I regret to advise that we cannot provide this information as requested on the grounds of the exemption contained within s.12 of the FOIA. To retrieve the information would exceed the appropriate limit of 18 hours, when added to the time spent on responding to the rest of this request, as set down in the guidance on the application of the Freedom of Information and Data Protection (Appropriate Limit and Fees).

- Of these calls, what was the average time spent on scene by the ambulance crew?

We do not hold this information in an easily reportable format.

- Please provide numbers of calls in each AMPDS category.

The tab titled 'Problem nature' indicates the reason for the response to the patient. These details are based on the information provided by the caller during the triage of the 999 call which may prove different to what our crews find when they reach the patient. Our Trust uses NHS Pathways to triage all 999 calls. Please see the requested information on the spreadsheets relating to Police and fire responses.

• In 2015/16 how many requests were made for ambulance attendance specifically to a police custody suite?

We do not hold this information in an easily reportable format.

• In 2015/16 how many calls were coded as an assault and what percentage of those where transported to further care, discharged on scene or refused care.

Please see the tab titled 'Assaults and transports to hospital' on the attached spreadsheet relating to Police responses. Please see the information on problem nature referred to above.

I hope you find this information helpful.

If, for whatever reason you are unhappy with our response, you are entitled to pursue any dissatisfaction through South East Coast Ambulance NHS Foundation Trust's (SECAMB) Internal Review Procedure at:

South East Coast Ambulance Service NHS Foundation Trust
40-42 Friars Walk
Lewes
East Sussex
BN7 2XW
Email: complaints@secamb.nhs.uk

Should you remain unhappy with the outcome of any such internal review, you may request a decision from the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

If I can be of further assistance to you, please do not hesitate to contact me, quoting the above reference number.

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust